

# SUPERWINCH

## WARRANTIES

- 1. WARRANTY COVERAGE:** Superwinch warrants to the original user of its products that the products will, at the date of initial purchase, meet the applicable specification for such products and will be free from any defects in materials or manufacture under use for the standard warranty period stated in the products warranty. (See reverse page for more info)
- 2. DISCLAIMER OF WARRANTY OF PRODUCT SUITABILITY:** Superwinch makes no warranty to the purchaser of any third party that its products are suitable for a particular application or design. Many states and localities have differing codes or regulations governing the installation and/or use of superwinch products. Superwinch cannot guarantee compliance with such regulations; purchaser is solely responsible for safe and correct installation and use of the product and for compliance with applicable codes and regulations.
- 3. EXCLUSION OF IMPLIED WARRANTIES:** This warranty is the only warranty applicable to this product and excludes all other warranties, including any warranty of merchantability, any warranty of fitness for a particular purpose, and any implied warranties otherwise arising from cause of dealing or usage of trade.
- 4. LIMITED WARRANTY PROCEDURE:** When contacting seller, buyer shall mail, ship or otherwise deliver to seller at the address noted below or to a factory authorized service center: (1) The product; (2) A written description of the problem; (3) Buyer's name, address and telephone number; and (4) A copy of the original sales receipt. mail, ship or otherwise deliver the product, required information and copies to seller, postage or shipping prepaid.
- 5. LIMITATION OF LIABILITY:** Repair and/or replacement of the product is the sole and exclusive remedy for buyer. this warranty does not apply to defects in any product caused by:
  - a. Normal wear and tear
  - b. Failure to comply with any installation, operation or maintenance instructions provided by superwinch including but not limited to subjecting the product to loads in excess of the load listed in the owner's manual or instructions for the particular product and mode number;
  - c. Commercial or industrial use of consumer product;
  - d. Alteration or modification by parties other than superwinch; (5) Misuse, abuse, neglect, accident, acts of god or terrorism; or
  - e. Other causes beyond the control of superwinch after delivery of the product by superwinch to its authorized distributor. If any model or sample was shown to buyer, such model or sample was used for illustrative purposes only and shall not be construed as a warranty that the product shall conform to the sample or model.Superwinch will not be liable for any incidental, special, indirect or consequential damages resulting from any defect in the product.
- 6. EXCLUSIONS:** To the fullest extent permitted by applicable law, the following are hereby excluded and disclaimed:
  - a. All warranties with respect to the wire and synthetic rope, whether sold alone, with or used in or incorporated in any product.
  - b. All warranties with respect to the product's finish.
  - c. All warranties of fitness for a particular purpose.
  - d. All warranties of merchantability.
  - e. All claims for consequential or incidental damages, including damage caused by or during the removal or reinstallation of the product.
- 7. INQUIRIES:** Any inquiries regarding compliance with warranties provided herein may be addressed in writing to Superwinch, at address noted below.

**SUPERWINCH**  
**320 W. COVINA BLVD.**  
**SAN DIMAS, CA 91773**  
**ATTN: CUSTOMER SERVICE**  
**INFO@SUPERWINCH.COM**

**SUPERWINCH.COM**

# SUPERWINCH

## CURRENT WARRANTY TERMS BY PRODUCT LINES ARE OUTLINED BELOW

| PART #  | PRODUCT DESCRIPTION | WARRANTY                                                |
|---------|---------------------|---------------------------------------------------------|
| 1585202 | LP8500              | Limited 1 Year                                          |
| 1510200 | LP10000             | Limited 1 Year                                          |
| 1120210 | LT2000              | Limited 1 Year                                          |
| 1130220 | LT3000              | Limited 1 Year                                          |
| 1140220 | LT4000              | Limited 1 Year                                          |
| 1140230 | LT4000              | Limited 1 Year                                          |
| 1331200 | UT3000              | Limited 1 Year                                          |
| 1455200 | S5500               | Limited 2 Year                                          |
| 1455201 | S5500               | Limited 2 Year                                          |
| 1475200 | S7500               | Limited 2 Year                                          |
| 1475201 | S7500               | Limited 2 Year                                          |
| S104089 | SH1000 Hoist        | Limited 2 Year                                          |
| S104097 | SH1000 Hoist Kit    | Limited 2 Year                                          |
| 1715001 | AC 1500 Winch       | Limited 2 Year                                          |
| 1125260 | TERRA 2500          | Limited Lifetime Mechanical / 3 Year Limited Electrical |
| 1125270 | TERRA 2500SR        | Limited Lifetime Mechanical / 3 Year Limited Electrical |
| 1135260 | TERRA 3500          | Limited Lifetime Mechanical / 3 Year Limited Electrical |
| 1135270 | TERRA 3500SR        | Limited Lifetime Mechanical / 3 Year Limited Electrical |
| 1145260 | TERRA 4500          | Limited Lifetime Mechanical / 3 Year Limited Electrical |
| 1145270 | TERRA 4500SR        | Limited Lifetime Mechanical / 3 Year Limited Electrical |
| 1710200 | SX 10000            | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1710201 | SX 10000SR          | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1712200 | SX 12000            | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1712201 | SX 12000SR          | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1595200 | TIGER SHARK 9500    | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1595201 | TIGER SHARK 9500    | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1511200 | TIGER SHARK 11500   | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1511201 | TIGER SHARK 11500   | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1513200 | TIGER SHARK 13500   | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1515200 | TIGER SHARK 15500   | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1517200 | TIGER SHARK 17500   | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1515000 | TIGER SHARK 15000   | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1515001 | TIGER SHARK 15000SR | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1518000 | TIGER SHARK 18000   | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1518001 | TIGER SHARK 18000SR | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1695200 | TALON 9.5           | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1695210 | TALON 9.5I          | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1695211 | TALON 9.5ISR        | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1695201 | TALON 9.5SR         | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1612200 | TALON 12.5          | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1612201 | TALON 12.5SR        | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1618200 | TALON 18            | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1618201 | TALON 18SR          | Limited Lifetime Mechanical / 7 year Limited Electrical |
| 1140222 | WINCH2GO            | Limited 2 Year                                          |
| 1140232 | WINCH2GO            | Limited 2 Year                                          |

**THIS POLICY APPLIES TO SUPERWINCH DESIGNED AND MANUFACTURED PRODUCTS ONLY.**